

## Overview

This standard is for those who inspect items and detect stains and use chemicals or detergents to remove stains. This may be for items being wet or dry cleaned.

This standard is for textile care operatives who specialise in stain removal.

## Performance criteria

### *You must be able to:*

- P1 prepare the work station for stain treatment and/or removal, item inspection and pre-spotting
- P2 identify fabric fibres and the correct method for removing stains from the item prior to treatment
- P3 identify staining type or possible type using feel, odour, colour, appearance and location
- P4 test delicate items and accessories before treatment
- P5 ensure delicate items and accessories are protected during treatment procedures
- P6 correctly identify wet side and dry side staining
- P7 correctly identify protein, albumen and tannin staining
- P8 test the item to check for colour fastness to spotting reagents and chemicals
- P9 apply and treat the item using wet side and dry side proprietary chemicals
- P10 select and use the correct method to remove stains from items without damaging the fabric
- P11 safely flush out applied chemicals or detergents from the item
- P12 safely handle contaminated, blood stained or unpleasant soiled items in line with organisational procedures
- P13 inspect the item following stain removal to ensure it meets organisational quality standards
- P14 ensure the work station is cleaned and prepared correctly between treatments

## Knowledge and understanding

### *You need to know and understand:*

- K1 how to operate stain removal equipment
- K2 the difference between cold spotting and steam spotting tables
- K3 the importance of using dedicated pre-spotting tables
- K4 why it is important to maintain the cleanliness of the work station between treatments
- K5 the correct steam, water, air pressure and lighting requirements to carry out stain removal
- K6 the requirements of ventilation air extraction during stain removal processing
- K7 the differences between; absorbed staining, built up staining and compound staining
- K8 the objectives and limitations of stain removal
- K9 the definition of pre-spotting
- K10 the risks associated with the dry-cleaning of items containing water after wet side removal treatments or slab spotting
- K11 how to interpret care labels
- K12 why certain stains need additional treatment or special precautions
- K13 the properties of main fibres used in fabrics
- K14 the problems that may arise when different fabric/fibre types and construction, trimmings and accessories are brought into contact with certain chemicals
- K15 the tests used to identify fabrics and fibres
- K16 the different methods used for stain removal including: mechanical action, dissolving , softening and lubrication, digestion and chemical reaction

Remove stains on textile items through cleaning processes

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- K16 correct use of stain removal chemicals, their limitations and other stain removal techniques
- K17 the personal protection measures to follow when using hazardous chemicals
- K18 how to identify hazardous substances
- K19 how to safely dispose of hazardous substances following use
- K20 the organisational quality standards for stain removal
- K21 statutory responsibilities under health, safety and environmental legislation and regulations during the stain treatment process

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**Relevant Occupations** Textile and Garment Trades, Laundry Operative, Wet Cleaner, Dry Cleaner

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**Suite** Textile Care Services

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