

Overview

This standard outlines the requirements when participating in partnership working to support individuals to access personalised care or support packages. This includes working in partnership with individuals and others to assess their preferences and needs, then working together to plan, implement and evaluate personalised care or support packages.

Performance criteria

You must be able to:

1. identify and agree the roles and responsibilities of yourself and others in the assessment, planning and implementation processes for care or support packages for individuals
2. work in partnership with individuals and others to access information on services that will address preferences and needs for care or support packages
3. empower and support individuals and others to review, identify and select preferences from options available
4. work with individuals and others to access and use agreed care or support packages
5. carry out your roles and responsibilities in the assessment, planning and implementation process
6. empower and support individuals and others in the assessment, planning and implementation process
7. encourage individuals and others to participate in reviews to feedback on how care or support packages have met their preferences and needs
8. provide your feedback on how care or support packages have met the preferences and needs of individuals
9. work in partnership with individuals and others to identify and address any changes to care or support packages
10. complete records and reports required for promoting care or support packages through partnership working
11. reflect on how you carried out your roles and responsibilities when promoting care or support packages through partnership working

Knowledge and understanding

You need to know and understand:

1. the types of services available to provide individual care or support packages
2. how to access and provide information about care or support packages
3. how to review and evaluate information about care or support packages
4. how care or support packages can influence the wellbeing of individuals and others
5. the roles and responsibilities of yourself and others in the assessment, planning and implementation processes for care or support packages for individuals
6. the importance of dignity, kindness and compassion when supporting individuals to access care or support packages
7. how to assess, plan and implement personalised care or support packages
8. the principles of partnership working with others
9. how to apply trauma informed principles when assessing, planning and implementing care or support packages with individuals
10. your workplace requirements on communication systems for partnership working
11. the impact of workplace structure, culture, background and processes on partnership working
12. how to respond to conflicts of interest, issues and concerns when partnership working
13. how to contribute to reviews of care or support packages and why these are important
14. how to work in partnership with individuals and others to meet their preferences and needs
15. the influence of neurodivergence and additional needs on care or support packages
16. how to support emotional regulation during partnership working
17. the records and reports required for promoting care or support packages through partnership working
18. theories relevant to promoting care or support packages through partnership working
19. the relevant legal requirements, standards of practice, frameworks and guidance for promoting care or support packages through partnership working
20. the workplace requirements on equality, diversity, inclusion, and rights when

promoting care or support packages through partnership working

21. how your personal experiences and unconscious bias may impact when promoting care or support packages through partnership working, and how to address this

22. the role of supervision, reflective practice and learning and development in promoting care or support packages through partnership working

Glossary

The glossary for this National Occupational Standard is available on the Skills for Care and Development website.

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Promote care or support packages through partnership working



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