

## Overview

This standard outlines the requirements when you promote partnership working with others. This includes developing and sustaining effective partnership working with others in your own workplace and externally.

## Performance criteria

### *You must be able to:*

1. work with others to identify action plans for partnership working which include details of its aims, what will happen, who is responsible for doing what and by when
2. work with others to agree methods to monitor, review and evaluate the progress of partnership working
3. promote ways of working which encourage effective relationships, participation, understanding and respect for others
4. promote the values, behaviours and policies of the workplace
5. carry out your agreed roles and responsibilities in partnership working
6. access information and resources for partnership working
7. contribute to the process to monitor, review and evaluate partnership working, and support others to do so
8. identify the benefits and address any required changes to partnership working with others
9. share information with others in line with agreed partnership working requirements
10. complete records and reports required for promoting partnership working with others
11. reflect on how you carried out your roles and responsibilities to promote partnership working with others

## Knowledge and understanding

### *You need to know and understand:*

1. the purpose of partnership working with others
2. the roles and responsibilities of yourself and others in partnership working
3. the importance of dignity, kindness and compassion when partnership working with others
4. how to develop agreed action plans when partnership working with others and why
5. your workplace communication systems for partnership working with others
6. the impact of workplace structure, culture, background and processes on internal and external partnership working
7. how to contribute to monitoring, reviewing and evaluating partnership working with others, and identify any gaps in provision
8. how to identify best practice and changes required in partnership working with others
9. factors which may impact partnership working
10. the influence of neurodivergence and additional needs on partnership working with others
11. how to respond to conflicts of interest, issues and concerns when partnership working with others
12. how to support emotional regulation during partnership working with others
13. how to apply trauma informed principles when partnership working with others
14. how digital technology can be used in partnership working with others
15. the records and reports required for promoting partnership working with others
16. theories relevant to partnership working with others
17. the relevant legal requirements, standards of practice, frameworks and guidance for promoting partnership working with others
18. the workplace requirements on equality, diversity, inclusion, and rights when promoting partnership working with others
19. how your personal experiences and unconscious bias may impact when promoting partnership working with others, and how to address this
20. the role of supervision, reflective practice and learning and development in partnership working with others

## Glossary

The glossary for this National Occupational Standard is available on the Skills for Care and Development website.

Promote partnership working with others

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