

Overview

This standard identifies the requirement when you support individuals to carry out healthcare procedures. This includes working in partnership with individuals to prepare for and carry out the procedures and analyse and report any changes.

Performance criteria

You must be able to:

1. identify and agree the roles and responsibilities of yourself and others to support individuals with healthcare procedures
2. work in partnership with individuals and others to confirm what they can do independently and what support is required
3. work in partnership with individuals and other to agree how procedures will be carried out and reported on, in line with preferences and needs, and the requirements of procedures
4. support individuals and others to identify and access information, resources and equipment they need to carry out procedures
5. ensure infection prevention and control methods and personal protective equipment are used
6. support individuals and others to identify a suitable time and place for procedures
7. support individuals and others to prepare resources, equipment and environment
8. encourage and support the independence of individuals to carry out procedures, and use correct techniques
9. support individuals and others to analyse findings from procedures and take required action
10. ensure used resources and equipment are disposed of, or cleaned and stored
11. contribute to records and reports required to support individuals to carry out healthcare procedures
12. reflect on how you carried out your roles and responsibilities to support the individual to carry out healthcare procedures, with feedback from others

Knowledge and understanding

You need to know and understand:

1. how to access and review information about supporting individuals with healthcare procedures
2. types of conditions which require healthcare procedures
3. the influence of neurodivergence and additional needs on the support individuals require to carry out healthcare procedures
4. the influence of culture and background on the healthcare monitoring procedures for individuals
5. types of resources and equipment used in healthcare procedures, and importance of sustainable practices
6. how to access information, resources, equipment and a suitable environment for the individual to carry out the procedure, and why this is important
7. how to apply trauma informed principles to support individuals with healthcare procedures
8. why it is important to follow instructions for healthcare procedures
9. how to encourage and support individuals' independence with healthcare procedures
10. the importance of dignity, kindness and compassion when supporting individuals with healthcare procedures
11. how to support emotional regulation during healthcare procedures
12. how to analyse changes identified during healthcare procedures
13. how to dispose of hazardous and non-hazardous waste safely
14. how to carry out effective hand hygiene and infection prevention and control during healthcare procedures
15. the records and reports required for healthcare procedures
16. types of digital tools and devices that can support individuals with healthcare procedures
17. the relevant legal requirements, standards of practice, frameworks and guidance for supporting individuals to carry out healthcare procedures
18. the workplace requirements on equality, diversity, inclusion, and rights when supporting individuals with healthcare procedures
19. how to work in partnership with others to support individuals to carry out healthcare procedures
20. how to respond to issues and concerns that may occur during healthcare

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procedures

21. how your personal experiences and unconscious bias may impact when supporting individuals with healthcare procedures, and how to address this

22. the role of supervision, reflective practice and learning and development when supporting individuals with healthcare procedures

Glossary

The glossary for this National Occupational Standard is available on the Skills for Care and Development website.

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