

SFJGC12

Provide support and address instances where children and young people disclose abuse



Overview

This standard is about addressing instances where a child or young person reveals that they are subject to abuse, such as bullying, and taking the appropriate action.

Performance criteria

You must be able to:

1. support children and young people who show signs of distress, or where circumstances suggest that abuse may have occurred
2. communicate with children and young people at a pace and in ways that meet their needs
3. support children and young people to discuss their situation, and provide them with the time and privacy to disclose what they wish
4. establish the facts, circumstances and nature of abuse suffered, including those individuals involved
5. verify information through corroboration against that available already and, identify and check any anomalies in the information provided
6. identify and assess options available for addressing the situation, and to prevent recurrence of the abuse
7. explain the options available to the child or young person and support them to consider their preferred way forward and whilst checking understanding of the action that will be taken
8. agree a way forward to address the nature and severity of the abuse in line with your organisation's procedures and the needs of the child or young person
9. take action appropriate to the nature and severity of the abuse
10. inform appropriate others of the disclosure, providing accurate and complete information regarding the abuse within the required timescales
11. offer the child or young person support in ways appropriate to their understanding of the situation
12. maintain accurate records of the abuse and actions undertaken, and check that appropriate parties are informed
13. maintain appropriate confidentiality, in line with regulatory and your organisation's requirements

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Knowledge and understanding

You need to know and understand: