

Overview

This Standard is about working with technical support staff to fix, maintain the readiness of and upgrade software and hardware set-up to enable workflow to proceed smoothly. This Standard should apply to anyone who is involved with using hardware and software as part of the workflow for which they may need technology support.

Performance criteria

You must be able to:

1.
identify technical demands of projects and types of hardware and software configuration available from reliable sources
 - 1.1 identify software and hardware configuration needs with which

Knowledge and understanding

You need to know and understand:

1.
the workflow and the principles of the different operations that occur within it
 - 1.1 the types of equipment required and the weaknesses and the

SKSPP25



Make use of technology support in post production

Developed by	ScreenSkills
Version Number	2
Date Approved	01 Jan 2017
Indicative Review Date	31 Jan 2020
Validity	Current
Status	Original
Originating Organisation	Creative skillset
Original URN	sksp25
Relevant Occupations	Post Production Professionals
Suite	Post production for Film and TV
Keywords	Post production; Production; Film; Tv; Technology; Support; Hardware; Software
