

Overview

This Standard is about client handling: maintaining a relationship with clients in which they feel confident about the production or post production process and realistic about what it can achieve within the constraints of time and budget. This Standard could apply to anyone involved with post production.

Performance criteria

You must be able to:

1.
behave ethically in your dealings with clients and develop relationships that demonstrate trust, mutual respect, commitment and cooperation
 - 1.1 check clients expectations of projects and your part in them are

Knowledge and understanding

You need to know and understand:

1.
clients needs and priorities and how to understand their needs
beyond their initial suggestions
 - 1.1
the workflow, schedule and budget
 - 1.2
current viewing standards and current professional, national and

SKSPP06



Set and manage ongoing client expectations

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Relevant Occupations Post Production Professionals

Suite Post production for Film and TV

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