
Overview

This standard is about the skills and knowledge needed for you to contribute to the development of an improvement culture to support your organisation's drive to improve food and drink operations. This is important to increasing productivity and success of manufacture, processing and supply within the food and drink supply chain.

Contribution is typically provided through working in a team, although this does not exclude individual contributions from outside of close working teams.

You will need to show and understand how you can contribute systematically to the development of organisational culture in your workplace. You also need to show and understand how you can lead by example, communicate effectively, value and support others, motivate and assist in building consensus in relation to your role. You will need to comply with your company policy for cultural development including values and behaviours, take responsibility for your contribution, and refer any issues outside of the limit of your authority to others.

This standard is for you if you contribute to the development of an improvement culture working in food and drink operations including, manufacturing, processing, packing or supply chain activities. You may have responsibilities for maintaining and improving quality in the workplace, with either autonomous or operationally restricted responsibilities.

IMPQI220

Contribute to the development of an improvement culture in food and drink operations



Performance criteria

You must be able to: