

Overview

This standard is for individuals who manage the operations of an effective court programme. This role involves the drafting, scheduling, reviewing and adapting of the court programme.

This will apply to courts and tribunals of varying sizes and a wide range of resources and business needs.

The term “programme” is sometimes referred to as “a court list” or “schedule” and is sometimes used in the context of (a) assigning diets or cases within court types in a structured programme or (b) the weekly/daily operational management of the programme (i.e. allocating judicial resources/courtrooms/staff, fixing ad hoc business, transferral of cases between courts etc).

Performance criteria

You must be able to:

- 1.maintain your knowledge and competence in relation to the operational management of court programmes
- 2.source and analyse data to inform the scheduling of court programming activities, to include:
 - 2.1 the capacity the programme has to deal with
 - 2.2 the frequency of types of court required
 - 2.3 the limits of the programme within constraints imposed
 - 2.4 the resources available
- 3.review and develop local statistics to enhance programming effectiveness and for programme review purposes in line with organisational requirements
- 4.determine the required frequencies of types of court in line with organisational requirements
- 5.determine whether it is feasible to programme different types of court at different times and locations on the same day in line with organisational requirements
- 6.prepare and develop court programmes in line with organisational requirements
- 7.liaise with colleagues and stakeholders to identify court requirements in line with organisational requirements
- 8.identify availability of judicial resources and stakeholders in line with organisational requirements
- 9.allocate judicial resources in line with organisational requirements
- 10.revise court programmes in line with organisational requirements to:
 - 10.1 meet business targets
 - 10.2 determine if efficiencies can be made to reduce delays in the processing of court business
 - 10.3 monitor performance and identify areas for business improvement
 - 10.4 include any ad hoc business
- 11.seek approval of court programmes in line with organisational requirements
- 12.keep information secure in line with organisational and legislative requirements
- 13.communicate court programmes to colleagues and stakeholders and implement them in line with organisational requirements
- 14.respond to any queries about court programmes in line with organisational requirements
- 15.measure the effectiveness of court programmes in line with organisational requirements
- 16.seek feedback on the effectiveness of court programmes in line with organisational requirements
- 17.provide information about the effectiveness of court programmes to colleagues and stakeholders in line with organisational requirements

Knowledge and understanding

You need to know and understand:

- 1.your role, responsibilities and competence, and who to seek assistance and advice from when necessary
- 2.legislation, guidance and organisational procedures relevant to the job role.
- 3.organisational requirements and procedures relating to the management of court programmes
- 4.the data and information to be collected and analysed to inform court programming
- 5.the importance of maintaining confidentiality
- 6.the procedures for approval of court programmes
- 7.who to inform of court programme changes
- 8.the range of courts/tribunals within your responsibility and the procedures within them
- 9.the range of resources in courts and tribunals within your responsibility
- 10.roles and responsibilities of court and tribunal users within your responsibility
- 11.the availability and standards of associated accommodation and equipment
- 12.the local or national agreed operating protocol on loadings for specific types of business and how this affects court programmes
- 13.the availability of stakeholders in complex or lengthy cases
- 14.the targets that impact on court programmes
- 15.the impact of a superior court seeking accommodation within your facilities
- 16.the need for Specialist Courts
- 17.time constrained cases and ad hoc business requirements
- 18.holiday custody court requirements
- 19.alternative approaches in court programming and how to rearrange courts
- 20.the court programming guidance and implementing change effectively
- 21.protocols and the remits for court user groups

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Manage court programmes



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