

## Overview

This standard is part of the competence area related to providing cleaning services, including the use of equipment. It is about performing street cleansing by automated equipment. It is for cleaning operatives who remove litter and detritus from public areas including streets, pavements, pedestrianised areas and car parks. It involves identifying and following the correct procedures to deal with any litter that may pose a risk to health and safety. It is important to ensure that, when you have finished your work, grounds are litter free and all debris and detritus, as is feasible, has been removed.

## Performance criteria

*You must be able to:*

### **Preparation and protection**

1. carry out health checks and follow organisational procedures for safe working practice
2. follow dynamic risk assessment requirements of your organisation within the workplace
3. take the relevant actions depending on the outcome of risk assessments carried out
4. ensure all required products and protective equipment are available
5. wear the relevant protective equipment while carrying out cleaning
6. follow organisational procedures for reusing or disposing of protective equipment
7. ensure the safe systems of work and requirements are followed
8. select the appropriate colour-coded equipment
9. ensure any relevant safety and warning signs are displayed clearly
10. ensure you have all relevant competencies, permits and licences for using the machinery and vehicles

### **Controlling the risk of infection**

11. follow your organisation's requirements for mitigation of risk of infection in the workplace
12. follow the cleaning procedures depending on environment and identified risks
13. carry out cleaning in accordance with work schedule and required frequency depending on the outcomes of risk assessment
14. dispose of used cleaning and protective equipment in accordance with specified

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safety procedures

15. clean and disinfect reusable cleaning equipment

16. wash and dry your hands thoroughly and safely in accordance with organisational requirements

### **Remove litter and detritus**

17. ensure you have your organisation's instructions and safety procedures for carrying out the work

18. confirm the area to be cleaned

19. choose the vehicle or machinery and cleaning methods that are suitable for collection of litter, detritus and the surface clearing

20. ensure you have the correct legal and organisational authorisation to use the vehicle or machinery

21. ensure the vehicle or machinery has enough resources to complete the work to the required standard

22. follow the correct procedures if there is a fault with the vehicle or machinery

23. identify the type of litter and detritus for collection and adhere to the relevant procedures for removing it

24. use the appropriate methods of cleaning depending on the type of litter and detritus, working conditions and type of vehicle or machinery

25. operate vehicles and machinery with care and take all possible steps to stay clear from the general public

26. secure the vehicle or mechanical equipment to prevent risk of injury when machinery is not in use

27. ensure the maximum clearance of litter and detritus within your working conditions

### **Deal with collected waste**

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28. ensure that spillages have been treated correctly before you remove them
29. report any problems encountered to the relevant member of staff in a timely manner
30. take the collected litter and detritus to the designated collection point
31. discharge and dispose of the waste according to legal and your organisation's requirements and leave the waste hopper empty
32. clean the vehicle, machinery and equipment, return it to the storage area and ensure it is left secure upon completion of your work
33. comply with the relevant reporting procedures when you have finished your work

## Knowledge and understanding

*You need to know and understand:*

### **Preparation and protection**

1. the health checks and relevant procedures for safe working practice
2. your organisation's principles of dynamic risk assessment within the workplace
3. the relevant actions depending on the outcome of risk assessments carried out
4. the products and protective equipment for carrying out cleaning and infection control
5. how to reuse the protective equipment or dispose of it in line with your organisation's safety procedures
6. the organisational requirements for safe systems of work
7. how and where to display the relevant safety and infection control signage for cleaning areas
8. your organisation's requirements for minimising risk of infection while working on premises
9. why it is important to choose the correct colour coded equipment and how to use it
10. relevant competencies, permits and licences for using the machinery and vehicles

### **Controlling the risk of infection**

11. your organisation's procedures for mitigating the risk of infection
12. the frequency of routine cleaning in communal areas, facilities and high-contact areas
13. the cleaning procedures to follow, depending on the environment and risks identified

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14. your organisation's procedures for cleaning and disinfection of reusable equipment
15. your organisation's procedures for disposing of used cleaning equipment and protective equipment
16. the duration of hand washing procedures after the protective equipment is removed

### **Remove litter and detritus**

17. your organisation's instructions and relevant safety procedures for carrying out the work
18. the factors to consider when identifying litter and detritus and the procedures for reporting items when you think they might present a risk to health and safety
19. what constitutes hazardous types of litter and detritus and the action to take to deal with it
20. the vehicles or machinery available to you and the most appropriate for the type of litter and detritus
21. your organisation's or the relevant legal authorisation required to operate the vehicle or machinery, how to get this and what might happen if this is not obtained
22. how to check that the vehicle or machinery is operational, has enough resources and where to get these from
23. the procedures to follow upon discovering a fault with the vehicle or machinery
24. why it is important to operate the vehicle or machinery carefully and responsibly
25. why you should secure mechanical equipment and what could happen if you fail to do so
26. the required standard of work to be accomplished

### **Deal with collected waste**

27. the different types of spillage and how to check that they have been treated

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correctly

28. your organisation's procedures for reporting problems and to whom they should be reported

29. the designated collection points for litter and detritus

30. how to discharge and dispose of collected waste safely and the legal and organisational requirements that must be observed

31. the designated place for cleaning vehicles, machinery and equipment and the methods for doing this

32. storage areas for vehicles, equipment and machinery and why they must be left secure when you have finished your work

33. the reporting procedures for when you have finished your work and why it is important to follow these

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**Suite** Cleaning and Support Services

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