

Overview

This standard covers the skills and knowledge needed to repair furniture faults, this includes upholstery, beds, mattresses, flat pack, mechanisms, fittings, leather and cabinet furniture. This is usually done in the customers home.

Performance criteria

You must be able to:

1. comply with health and safety requirements and procedures at all times
2. obtain specifications and requirements following standard operating procedures
3. obtain equipment and materials required following standard operating procedures
4. check equipment is set up correctly and in good working order following standard operating procedures and any manufacturer's instructions
5. check materials required meet specifications and are free from faults
6. prepare areas to carry out repairs following standard operating procedures
7. prepare to repair faults following standard operating procedures
8. repair faults to meet specifications
9. check repairs meet specification
10. review repairs with customers following standard operating procedures
11. reinstate work areas following standard operating procedures
12. dispose of any waste following standard operating procedures

Repair upholstery faults

Knowledge and understanding

You need to know and understand:

1. relevant health and safety responsibilities
2. meaning of terms used in specifications and requirements list
3. how to check equipment is set up and is in good working order
4. how to check materials and common faults that occur
5. different techniques used to repair different types of faults
6. how to prepare areas to carry out repairs and why this is important
7. how to prepare to repair faults
8. how to repair faults to standard
9. how to check repairs meet specification and why this is important
10. how to review repair with the customer and why this is important
11. how to reinstate the work area and why this is important
12. how to dispose of any waste and why this is important

Scope/range

Upholstery:

Fabrics, Frames, Fillings, Stitching, Scratches, Scuffs, Tears, Holes, Seam issues, Discolouration and colour loss, Arms, collapsed surfaces, Springs

Cabinet furniture:

Cosmetic, Structural. Veneers, Foil and laminated surfaces

Beds and Mattresses:

Damaged framework and slats, Rips, tears and scuffs, Soiling, Missing tufts and stitching, Drawer and drawer runner issues, Frame collapse, Protruding springs and rods, Under filling, Handset issues (electric beds), Synchronisation problems (electric beds), Pistons, support bars and mechanism problems (electric beds) and Mattress settlement

Flat Pack:

Cosmetic, Structural, Fixtures and fittings, Components

Mechanisms and Fittings:

Mechanisms, Fixtures, Lifting mechanisms, Recliners, Electrical components

Leather:

Scuffs, Scratches, Stains, Burn marks, Water marks, Discolouration, Tears

Repair upholstery faults

Developed by	NSAFD
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Validity	Current
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Originating Organisation	Proskills
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Original URN	PROFRR20
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Relevant Occupations	Furniture Makers and Other Craft Woodworkers
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Suite	Furniture Restoration and Service Repair
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Keywords	Furniture; restoration; repair; upholstery; faults
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