

Overview

This standard covers the skills and knowledge required to re-instate a location after assembly and placement of solid surfaces. This involves confirming the end of placement, ensuring all resources are cleared and maintaining customer liaison.

Performance criteria

You must be able to:

1. comply with health and safety requirements and procedures at all times
2. check installations are to required quality in the specification
3. check decorative effects are to the required quality and fixed following standard operating procedures
4. deal with any problems that occur following standard operating procedures
5. maintain effective communication with customers following standard operating procedures
6. complete work in required time following standard operating procedures
7. complete documentation following standard operating procedures
8. confirm tools and items of equipment leave locations
9. clear all debris and other waste materials from locations following standard operating procedures
10. check mains services have been re-instated following standard operating procedures
11. confirm customer sign off of installations following standard operating procedures

Knowledge and understanding

You need to know and understand:

1. relevant health and safety responsibilities
2. why it is important to check specifications have been completed and how to do this
3. why it is important to check and confirm quality of installations and how to do this
4. why it is important to check all decorative effects and their fixings and how to do this
5. how to provide information clearly to customers
6. information customers require and why it is important
7. how to organise for tools and equipment to leave locations
8. methods to clear debris and other waste items safely from locations
9. how to check re-instatement of mains services
10. how to confirm customer sign off

Re-instate locations after installation

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Relevant Occupations Furniture Makers and Other Craft Woodworkers

Suite Solid Surface Fabrication, Installation and Templating

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