

Evaluate and specify restoration requirements

Overview

This standard covers the skills and knowledge needed to evaluate and specify restoration requirements. It also covers the development of a plan for the restoration work.

Performance criteria

You must be able to:

1. present conditions and options reports to customers following standard operating procedures
2. agree work to be carried out with customers following standard operating procedures
3. specify requirements for work to be completed to meet customers requirements
4. develop restoration plans following standard operating procedures

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Knowledge and understanding

You need to know and understand:

1. own capabilities for evaluating and specifying restoration requirements
2. where to obtain valid and reliable information about suppliers
3. supplies needed for common restoration and repair commissions
4. information to keep on suppliers and why this needs to be kept up to date
5. who to turn to for expert advice and assistance
6. problems likely to be associated with a restoration or repair
7. how to present conditions and options reports to customers
8. how to agree work to be carried out with customers
9. how to specify requirements for work to be completed
10. how to develop restoration plans

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Developed by	NSAFD
Version Number	2
Date Approved	January 2019
Indicative Review Date	January 2023
Validity	Current
Status	Original
Originating Organisation	Proskills
Original URN	PROFRR3
Relevant Occupations	Furniture Makers and Other Craft Woodworkers
Suite	Furniture Restoration and Service Repair
Keywords	Furniture; restoration; evaluation; evaluate; requirements
