

Overview

This standard coexists alongside, **SKAHDBRBNST1 Implement and maintain safe, hygienic and effective working practices**. This standard is about a hair professional supporting senior staff during chemical services. Duties include preparing and maintaining the working environment, materials, tools and equipment and assisting within the service to promote speed and effectiveness. You will also be required to do a post procedure evaluation and reflection for continuous improvement. Users of this standard will need to ensure that their practices reflect up-to-date information, policies, procedures and best practice guidance.

The main outcomes are:

1. Prepare the working environment, including the materials, tools and equipment required
2. Assist within the service
3. Maintain the individual's comfort and care as part of your service

Performance criteria

You must be able to: **You must be able to:**

1. maintain your responsibilities for health and safety in accordance with legislation, regulations, directives and guidelines
2. discuss with senior staff, your role and responsibilities within the hair service, to include:
 - 2.1 preparation details of equipment, tools, materials and products required in accordance with the hair service plan and manufacturer instructions
 - 2.2 how you will assist during the hair service
 - 2.3 the associated risks and how they can be avoided

Preparing for the service

3. prepare the working environment, tools and materials required, to include:
 - 3.1 select products in accordance with your level of competence, manufacturer instructions and organisational policies and procedures
4. check with senior staff that preparation tasks have been fulfilled

Assisting within the service

5. prepare the individual in accordance with the hair service plan
6. assist with the handling, passing and replenishment of products and materials, as required
7. observe the techniques senior staff use when carrying out hair services, to include:
 - 7.1 reflect on your knowledge and understanding and how each service differs depending on the individual's needs
8. support the individual's comfort and care through hospitality services
9. check with senior staff that assisting tasks within the service have been fulfilled
10. observe senior staff removing chemical hair products from the hair
11. carry out shampoo and/or conditioning treatment in accordance with the manufacturer instructions
12. conclude the service in accordance with the service plan
13. confirm verbally with the individual they are satisfied with the final result
14. monitor the individual's health and wellbeing throughout the hair service

15. implement the correct course of action in the event of an adverse reaction
16. update the individual's records and store in accordance with data legislation
17. provide **instructions** and advice to the individual, post the service
18. use reflective practice to evaluate the hair service and take appropriate action, to include:
 - 18.1 receiving feedback from the individual and peers
19. record the outcome and evaluation of the hair service

Knowledge and understanding

- You need to know and understand:*
1. your role and responsibilities for assisting with chemical services
 2. the importance to engage in, and document continuous professional development to include, up-to-date information policies, procedures and best practice guidance
 3. the **anatomy and physiology** relevant to this standard
 4. the types of chemical products used in hair services and their effects
 5. the materials, tools and equipment used within chemical hair services
 6. the risks associated with exposure to chemical hair products
 7. how to prepare the working environment for chemical services
 8. how to prepare the individual for chemical services, to include:
 - 8.1 ways in which you can minimise exposure to chemical hair products
 9. how to ensure you are minimising damage to the individual's hair during the shampooing and conditioning process
 10. the health and safety responsibilities in accordance with legislation before, during and post the hair service, to include:
 - 10.1 the associated risks with chemical hair services and ways in which they can be avoided
 11. why it is important to discuss and understand instructions and guidance given by senior staff, to include:
 - 11.1 the consequences of not following instructions
 12. the legislative and regulatory requirements of updating and storing the individual's service records
 13. the purpose of reflective practice and evaluation and how it informs personal development and future services
 14. the instructions and advice, post the hair service

Scope/range

Additional information

If shampooing and/or conditioning treatment is required, the user of this standard must refer to **SKAHDBR1 Shampoo, condition and treat the hair and scalp**

Scope/range related **Instructions**

**to performance
criteria**

1. the individual and practitioner's legal rights and responsibilities
2. pre and post procedure instructions and care
3. restrictions and associated risks
4. future procedures

Scope/range related to knowledge and understanding **Anatomy and physiology**

Scope/range related to knowledge and understanding

1. the basic structure and function of hair
2. the basic structure and function of skin
3. relative and absolute contraindications and related pathologies

Links to other NOS

SKAHDBR5, SKAHDBR6, SKAHDBR10, SKAHDBR11, SKAHDBR12,
SKAHDBR13, SKAHDBR15

Assist with chemical services

Developed by	SkillsActive
Version Number	1
Date Approved	March 2021
Indicative Review Date	March 2024
Validity	Current
Status	Original
Originating Organisation	SkillsActive
Original URN	n/a
Relevant Occupations	Hairdressing and barbering; Hairdressers and Related Occupations
Suite	Hairdressing and Barbering
Keywords	assist chemical based services, assist a senior member of staff
