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## Overview

This standard is about escorting visitors in a mine. It applies to any type of mine, escorting contractors, casual visitors, as well as visitors to tourist mines, to ensure they are kept safe and only visit those parts of the mine appropriate to their visit.

The standard applies to management, supervision, tour guides, and any other person assigned the responsibility of escorting visits, whether temporarily or on a regular basis.

### Performance criteria

- You must be able to:*
- P1 establish the purpose and duration of the visit
  - P2 identify the parts of the mine to be visited and confirm they are in a suitable condition
  - P3 ensure visitors
    - P3.1 have been given relevant information for mine entry and the activity/ies to be carried out
    - P3.2 have been checked for contraband and/or other prohibited articles/substances
    - P3.3 carry, wear and, if required, fit all correct personal protective equipment relevant to the parts of the mine visited, purpose of the visit and activities to be carried out
    - P3.4 are aware of hazards, risks and emergency procedures
    - P3.5 are kept in approved routes and locations
    - P3.6 have opportunities to ask questions
  - P4 escort visitors by approved routes
  - P5 carry out dynamic risk assessments according to organisational procedures
  - P6 provide information and assistance to visitors
  - P7 ensure visitors safely exit the mine

### Knowledge and understanding

*You need to know and understand:*

- K1 the organisational procedures for **visitors**
- K2 mining legislation and Regulations as they apply to mine **visitors**
- K3 individual and group behaviour
  - K3.1 the factors that can affect behaviour
  - K3.2 the potential effects of the mine environment on those unfamiliar with mines
  - K3.3 the possible effects of disruptive behaviour
- K4 how to communicate with **visitors**
- K5 how to identify and address visitors with **special needs**
- K6 the importance of adhering to organisational procedures, group cohesion, specific routes, locations, activities and timescales
- K7 the mining related health, safety and environmental hazards and risks that could affect **visitors**
- K8 dynamic risk assessment
- K9 how to respond to emergency situations
- K10 articles and substances prohibited in the mine
- K11 person protective equipment required by different types of **visitors** to the mine
- K12 the information to be given to **visitors**
- K13 the limits of own responsibilities

## Additional Information

### Scope/range related to knowledge and understanding

- 1 **special needs** that apply to; visitors with physical impairment, visitors for whom English is not a first language, visitors who are young or old, visitors unfamiliar with the mining environment
- 2 **visitors**; individual visitors, small groups, larger groups, contractors

# MPQMG51

## Escort mine visitors

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**Relevant occupations** Mineworker; Coal Mining Operatives; Mine tour guide; Manager in Mining

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**Suite** Mining Operations

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