Principles of continuous improvement techniques (Kaizen) in a food environment



# OverviewThis standard is about understanding the principles of continuous improvement<br/>(Kaizen). It includes understanding the Kaizen principles and how these<br/>principles can be used to support improvements in food and drink<br/>manufacturing and/or supply operations.This standard is about knowing how to apply continuous improvement<br/>techniques in the overall condition of the working environment. This is<br/>important to the productivity and success of manufacture, processing and<br/>supply of food and drink within the food supply chain.

This standard is for you if you work in food and drink manufacture and/or supply operations. You may have responsibilities for applying continuous improvement techniques (Kaizen) within your organisation.

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Performance criteria	See
You must be able to:	IMPQI205S Contribute to continuous improvement for achieving excellence in a food environment

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# Knowledge and understanding

You need to know and k understand:

- K1 how the health, safety and hygiene requirements of a work area can influence a Kaizen activity
- K2 the principles of a Kaizen activity and the establishment of measurable improvements for business
- K3 the importance of encouraging people to identify potential improvements
- K4 the evaluation of improvement ideas and selection of those that are to be pursued
- K5 how to set quantifiable targets and objectives
- K6 the purpose of standard operating procedures and specifications
- K7 the criteria used to select an area/processing activity for Kaizen activity
- K8 the importance of understanding the food process and/or activity under review
- K9 the qualities of the food being processed and how these influence improvement opportunities
- K10 the resources required to support production schedules and specifications
- K11 the principles for the deployment of Kaizen in a food environment and the resources required by the processing activity
- K12 the importance of waste to Kaizen and how over-production can lead to waste
- K13 why inventory control is important to waste reduction in the food industry
- K14 how and why transport can create waste in the food industry
- K15 the impact that waiting time has on food waste
- K16 how operator skills and knowledge can impact on
- K17 how poor quality control and out of specification raw materials and products cause waste
- K18 why the effective utilisation of a workforce can support waste reduction in the food industry
- K19 how root cause analysis can support problem solving
- K20 how your knowledge of food processing activities can support your problem solving ability
- K21 the application of the Deming cycle (plan, do, check, act)
- K22 how to engage the knowledge and experience of the people involved in the process in the development of improvement activities
- K23 facts and opinions about the food processing activities and how these affect improvement actions
- K24 the techniques used to visually communicate the work of the Kaizen activity to participants and others
- K25 the cycle time of a process
- K26 the calculations used to identify the required production rate for a process

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- K27 the techniques used to distribute work content to balance cycle times to the rate of customer demand, and how to visually represent it (e.g. line balance and process displays)
- K28 the levels of authority linked to problem resolution

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