
Overview

Sub-discipline Business Analysis (201) is concerned with the competencies required to assist an organisation in improving its business performance through a set of integrated and systematic activities designed to analyse opportunities for new or enhanced IT systems and identify possible options that may be adopted.

Working in the senior professional role (2015) involves:

- Preparing for IT business analysis assignments (2015.01);
- Planning and implementing IT business analysis assignments (2015.02);
- Managing IT business analysis activities (2015.03); and
- **Communicating the results of IT business analysis activities (2015.04).**

**Performance
criteria**

You must be able to:

- P1 clearly and accurately present and report the findings and recommendations from an IT business analysis assignment to a wide range of sponsors, stakeholders and other individuals
- P2 communicate effectively and in a timely manner with sponsors, stakeholders and external bodies on all aspects of IT business analysis activities
- P3 assist in proactively identifying and providing information to sponsors and stakeholders about the capabilities of IT/technology, to provide opportunities for business strategy and/or objectives to be enhanced or refreshed

Knowledge and understanding

You need to know and understand:

- K1 how to identify and provide specified information to sponsors and stakeholders about the capabilities of IT/technology, to provide opportunities for business strategy and/or objectives to be enhanced or refreshed
- K2 how to report:
 - K2.1 issues arising from an IT business analysis assignment
 - K2.2 the findings and recommendations from an IT business analysis assignment
- K3 how to communicate effectively and in a timely manner with sponsors, stakeholders and external bodies on all aspects of IT business analysis activities
- K4 the importance of communicating the results and proposed actions derived from IT business analysis activities
- K5 who needs to be informed of the results and proposed actions derived from IT business analysis activities

ESKITP2015.04

Communicate the results of IT business analysis activities

Developed by	e-skills UK
Version number	1
Date approved	August 2013
Indicative review date	December 2015
Validity	Current
Status	Original
Originating organisation	e-skills UK
Original URN	ESKITP2015.04
Relevant occupations	Information and Communication Technology; Information and Communication Technology Professionals; Information and Communication Technology Officer; IT Service Delivery Occupations; Software Development
Suite	IT and Telecoms
Key words	Business Analysis; Business Change