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## Overview

Sub-discipline Business Analysis (201) is concerned with the competencies required to assist an organisation in improving its business performance through a set of integrated and systematic activities designed to analyse opportunities for new or enhanced IT systems and identify possible options that may be adopted.

Working in the professional role (2014) involves:

- **Assisting in preparing for an IT business analysis assignment (2014.01);**
- Gathering, documenting and helping to verify information relating to IT business analysis activities (2014.02);
- Undertaking IT business analysis activities (2014.03); and
- Communicating information relating to IT business analysis activities (2014.04).

## Assist in preparing for an IT business analysis assignment

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### Performance criteria

*You must be able to:*

- P1 identify the scope and requirements of an IT business analysis assignment, through the evaluation of information available and the application of own judgement
- P2 assist with the identification, review and selection of options, proposals and plans to meet business requirements that may incorporate a range of complex and non-routine enterprise IT solutions and involve one or more business functions
- P3 follow the systems development lifecycle, as appropriate to IT business analysis activities, in line with organisational strategy, policies and standards

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### Knowledge and understanding

*You need to know and understand:*

- K1 how to identify the scope of an IT business analysis assignment
- K2 how to identify IT requirements so that these guide the IT business analysis assignment
- K3 the relationship between business analysis, business change management, business process and organisational design/redesign, benefits realisation, and systems analysis for the IT context within an organisation
- K4 what are the:
  - K4.1 implications of organisational culture and structure for IT business analysis assignments
  - K4.2 professional and ethical standards relating to IT business analysis within an organisation
- K5 the fact that:
  - K5.1 effective IT business analysis is critical to the success of most business, IT and other technology changes and/or projects and programmes
  - K5.2 there are external providers of IT business analysis services available and that there are disadvantages and benefits of using them
- K6 the importance of the systems development lifecycle as it relates to IT business analysis

ESKITP2014.01

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