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### Overview

The main outcome of this activity is keeping stakeholders informed of activities. Stakeholders are individuals or representatives of organisations who have a strong and influential interest in the organisation.

This activity includes identifying the different stakeholders and the relationships with them; providing information to them and obtaining their views; maintaining communications and responding to questions; meeting agreements; identifying and resolving conflicts.

This activity is likely to be undertaken by someone whose work role is focused on radiation protection.

This unit deals with the following:

- 1 Liaise with stakeholders on nuclear activities

During this work you must take account of the relevant worksite operational requirements, procedures and safe working practices AS THEY APPLY TO YOU.

#### **Previous Version:**

Adapted from Unit N205 of Radiation Protection NOS – version February 2006.

# COGN205

## Liaise with stakeholders on nuclear activities

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### Performance criteria

- You must be able to:*
- P1 identify the roles and responsibilities of different stakeholders for nuclear activities
  - P2 establish relationships with all relevant stakeholders
  - P3 provide information that is relevant to the stakeholders' requirements, and ensure it is as accurate as possible
  - P4 ensure that the interests, views, and expectations of the stakeholders are clarified to inform the organisation's decisions on nuclear activities
  - P5 maintain communication with stakeholders according to their importance and relevance to the decisions and actions being undertaken
  - P6 respond to any questions raised, and refer any questions that cannot be answered to the appropriate person
  - P7 ensure that agreements with stakeholders are fulfilled whenever possible
  - P8 identify any conflicts of interest and disagreements with stakeholders, and resolve them as effectively as possible
  - P9 review relationships with stakeholders at appropriate intervals
  - P10 comply with all relevant regulations and standards, and record all relevant actions and outcomes in the appropriate information systems

# COGN205

## Liaise with stakeholders on nuclear activities

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### Knowledge and understanding

*You need to know and understand:*

- K1 communication and presentation methods
- K2 health and safety issues and requirements
- K3 nuclear industry: types of facilities, materials, and processes
- K4 organisational structures and procedures
- K5 radiation: types, sources, and hazards
- K6 stakeholder requirements
- K7 statutory requirements, regulations, and standards, including international, national, and local

# COGN205

## Liaise with stakeholders on nuclear activities

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**Suite** Radiation Protection

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