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### Overview

Identify and implement improvements in corporate performance in line with legal and regulatory requirements.

Links: Business Support Services; Manage Information and Data

Specific skills:

1. analysing
2. communicating
3. evaluating
4. negotiating
5. planning
6. prioritising
7. problem solving
8. researching
9. reporting

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## Improve corporate performance

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### Performance criteria

*You must be able to:*

- P1 agree opportunities for improving corporate performance
- P2 agree options for improving corporate performance
- P3 confirm resource and organisational implications
- P4 evaluate and present options aimed at leading to positive change
- P5 negotiate and agree changes to improve corporate performance
- P6 make sure agreed changes are carried out within agreed timescales and resources
- P7 make sure legal and regulatory requirements are followed when evaluating opportunities for improving corporate performance
- P8 make sure ethical responsibilities are met when recommending opportunities for improving corporate performance
- P9 monitor and analyse the impact and effectiveness of changes to inform future decision-making

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## Improve corporate performance

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### Knowledge and understanding

*You need to know and understand:*

- K1 the functional ways and means of improving corporate performance
- K2 the purpose and benefits of different ways of quantifying resource implications
- K3 the ways of evaluating administrative implications and limitations of proposed objectives
- K4 the resource implication of change
- K5 the purpose and benefits of analysing the impact and effectiveness of change
- K6 how to improve corporate performance in the context of legal and regulatory requirements and ethical responsibilities
- K7 the consequences of non-compliance with legal and regulatory requirements when evaluating and implementing improvements in corporate performance

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