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**Overview**

This standard is about assisting clients to progress out of the current round of housing support and move on towards greater independence and taking up new opportunities. This option is not always appropriate for certain clients and it should be taken up by those for whom progression and moving on is a major objective in working with clients.

### Performance criteria

- You must be able to:*
- P1 explore the possibility of moving on with clients and their perception of this option
  - P2 establish next steps for the client and the support needed to support the client
  - P3 agree any crisis or short term next steps
  - P4 offer the client planned and structured opportunities to move on
  - P5 review the full range of opportunities and different destinations and transitions available to the client
  - P6 review the alternative options and any potential implications with the client
  - P7 explore opportunities for independent living and the development of new skills provided by alternative options.
  - P8 establish the client's preferences from alternative options open to the client
  - P9 assist the client to prepare for independence and further development by assessing and reviewing preferred options
  - P10 use the review process to establish achievements and completed activity as well as identifying new goals and objectives
  - P11 involve other appropriate stakeholders and agencies who will be involved in assisting clients to progress or move on
  - P12 work with clients to develop external support networks to support their development and future activity
  - P13 conduct exit interviews with clients which enables the client and worker to evaluate the impact of the support provided to date
  - P14 offer continuing appropriate professional contact to clients
  - P15 acknowledge and address own emotions of loss, ending and closure in a professional and self-protective manner recognising where further support is required

### Knowledge and understanding

*You need to know and understand:*

- K1 ways of presenting the possibility of progressing and moving on
- K2 how to present progression and moving on as positive steps for the client
- K3 how to elicit the client's perception and reaction to progressing and moving on and what it means
- K4 actions to be taken where crisis and short term next steps have been identified
- K5 how to plan and structure opportunities for progression and moving on
- K6 the full range of appropriate opportunities available for progression and moving on available to particular clients and their personal circumstances
- K7 the realistic transitions and destinations available within the limitations of the service and available to the client
- K8 how to explore and assess the implications for individual clients of each opportunity, transition or destination
- K9 options for independent living available to individual clients
- K10 development opportunities available to individual clients
- K11 how to elicit client's preferences from options explored and reviewed
- K12 ways of agreeing achievements to date and their contribution to further development and moving on
- K13 appropriate stakeholders and agencies who will be involved in assisting clients to progress or move on and communication protocols
- K14 appropriate support networks available to the client and how they can be accessed
- K15 methods of evaluating the impact of current support provided to clients
- K16 what constitutes appropriate continuing professional support that can be offered to clients
- K17 ways of identifying, acknowledging and managing feelings of loss, ending and closure
- K18 the professional support available to self to manage feelings of loss, ending and closure

# ASTSH02

## Support clients to move on

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**Suite** Supported Housing

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