
Overview

This standard is for middle managers in the facilities management environment. It is about demonstrating corporate social responsibility in facilities management practice. It is about ensuring that your actions and facilities management practice take account of factors such as social, environmental, sustainability and economic issues.

It covers a wide range of aspects of sustainability including protecting the environment, minimising waste, the efficient use of natural resources, ensuring sustainable property occupancy, the use of energy efficiency measures and responding to the needs of stakeholders and the wider community.

This standard is applicable to those who deliver facilities management services:

1. within an organisation, and
2. to a client organisation

In this context 'the organisation' can be either your employer or a client.

Contribute to sustainable best practice through facilities management

Performance criteria

- You must be able to:*
- P1 employ facilities management practices that minimise demands on natural resources such as water and energy
 - P2 employ facilities management practices that maximise the impact of energy efficiency measures
 - P3 employ practices that minimise the environmental impact of facilities management, such as on pollution and carbon footprint
 - P4 make the most efficient use of materials, equipment and consumables in facilities management practice
 - P5 use technologies and materials consistent with sustainability principles
 - P6 ensure sustainable practices contribute to economic viability on the basis of whole life value
 - P7 ensure working practices maximise environmental benefit to the controlled environment
 - P8 reduce, re-use, recycle and recover waste in the most efficient manner
 - P9 ensure that suppliers and contractors adopt sustainable practices wherever possible
 - P10 ensure that all facilities management practices conform to or surpass environmental protection regulatory requirements and achieve best practice
 - P11 communicate and promote best sustainable practice to others in the organisation and among clients, contractors and suppliers, as appropriate
 - P12 monitor and evaluate facilities management practices to ensure conformity to sustainability principles
 - P13 contribute to the development, implementation and revision of sustainability policies and practices
 - P14 adopt an approach to facilities management that impacts positively on the local and wider community

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Knowledge and understanding

You need to know and understand:

- K1 the relevant legal requirements regarding environmental protection and how to comply with them
- K2 the balance between social, environmental and economic factors in ensuring the sustainability of the built environment
- K3 the contribution of sustainable practices on climate change
- K4 facilities management practices that maximise the impact of energy efficiency measures
- K5 the impact of facilities management services on the education, training and employment opportunities within local communities
- K6 the principle of carbon neutrality and ways of moving towards it
- K7 how facilities management can optimise opportunities and social benefits for the local and wider community
- K8 how to engage with the local community in ensuring facilities management services meet their needs
- K9 how to control nuisance and disturbance to the local community
- K10 how to ensure that local communities can access employment opportunities
- K11 how to ensure that controlled facilities are kept secure and safe
- K12 ways of assessing and mitigating the environmental impact of facilities management activities
- K13 how to minimise energy demand by conserving and renewing energy resources
- K14 ways of minimising water demand and conserving resources
- K15 how to select and make best use of environmentally friendly materials and consumables
- K16 ways of minimising, re-using, recovering and disposing of waste
- K17 the role of sustainable practice in meeting corporate social responsibility obligations
- K18 the business and community benefits of environmental management
- K19 the relationship between sustainable design, construction and operation of buildings and infrastructures
- K20 ways of communicating sustainability issues to others

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K21 ways of establishing cost and benefit on the basis of whole life value

K22 ways of maximising economic benefits of adopting sustainable practices

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